

# Installing Windows 10 On New PCs

This instructional guide will provide information on how to install Windows 10 on new Dell PCs.

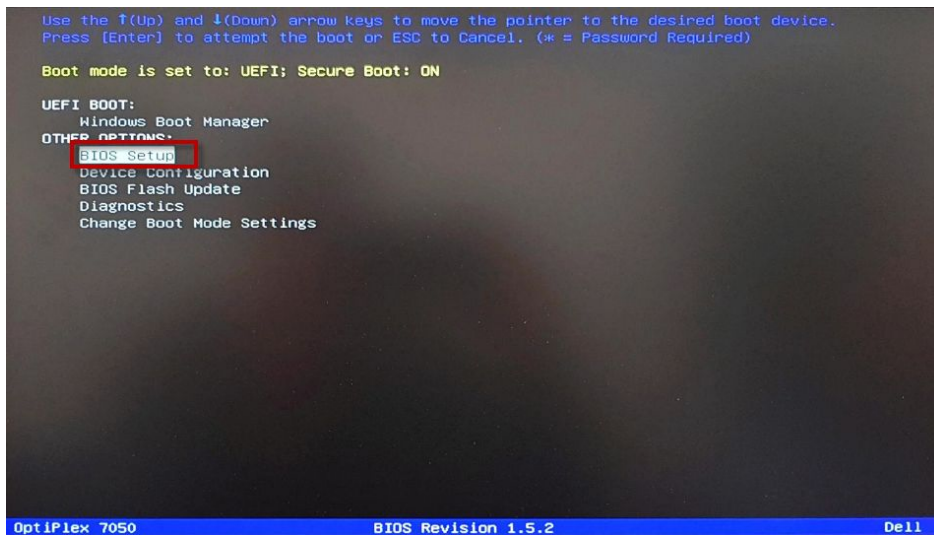
## Process

In the unlikely event that the windows upgrade goes wrong we have two options for getting the PC working. The first option is a network (or PXE) boot. This is also a great way to setup a brand new PC in your office

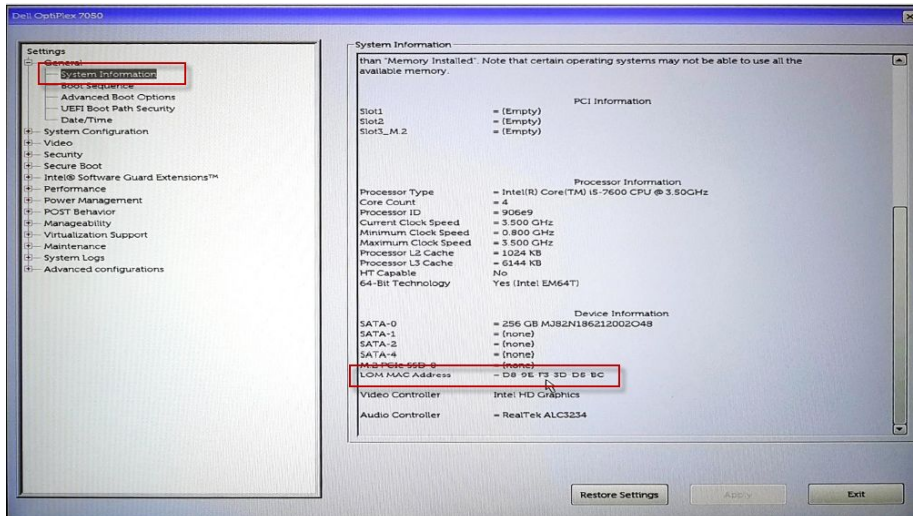
### *Getting the MAC Address*

To get the MAC address of the network adapter without booting Windows we need to go into the BIOS and read from the system information.

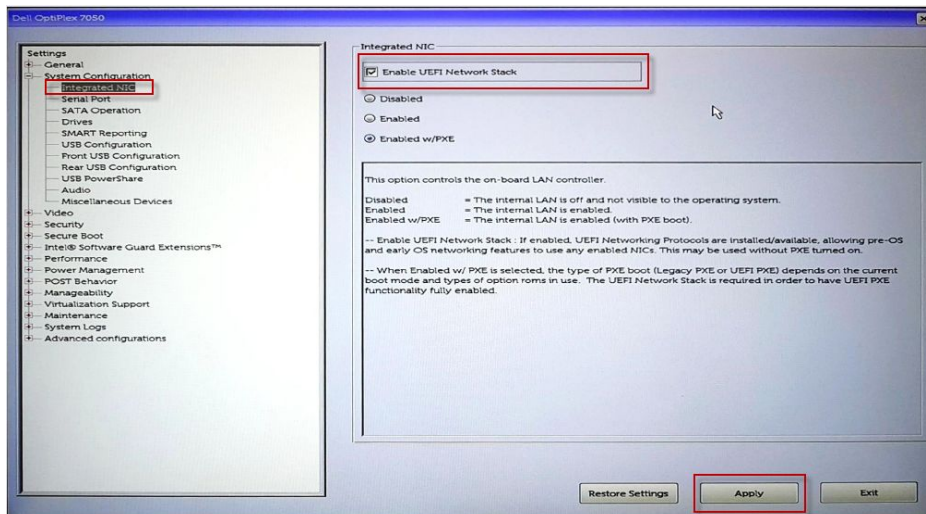
When you first start the PC, repeatedly Press F12 on the keyboard. You will be presented with the screen below (or similar). Choose **BIOS Setup** using the arrow keys and press enter



On the next screen choose **System Information** in the **General** tab, then scroll down to the **LOM MAC Address**. Make a note of the 16 letters and numbers which make the MAC address



Whilst in the BIOS we will need to enable network booting. Move down to the **System Configuration** tab and choose **Integrated NIC**. Check the box for **Enable UEFI Network Stack** then click the **Apply** Button



There will be a confirmation dialog box. Approve the change then when the box closes click **Exit** to leave the BIOS.

The system will restart. Press F12 as before. You will now have additional options. Choose **Onboard NIC (IPv4)** but do not press enter. Give the **MAC Address** you wrote down earlier to the IT Support team who will add this PC to the network boot group. This can take up to 15 minutes. Once they have confirmed the PC is registered they will ask you to select the **Onboard NIC (IPv4)** and press enter. Windows should then begin to install immediately.